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NC Pest Control Operators

As you probably know by now, I have decided to retire from the NC Department of Agriculture & Consumer Services effective June 1, 2006.

I would like to thank the Association and the industry members for the opportunities you have afforded me in my career with the SPCD. It has been interesting, frustrating, entertaining, and even contentious at times, but ultimately a most enjoyable time and a rewarding career.

I have made many friends during my tenure with the Division and learned considerably of human nature. You have challenged me and lead me to grow, sometimes reluctantly, both intellectually and in my abilities to deal with people. Thank you.

Before long I will begin other endeavors that I hope will be as rewarding as the last 30 years. Though I am looking forward to new challenges I plan to stay close to the structural pest control industry for the foreseeable future. I look forward to working with you in new ways in the future.

Until then,

*May the road rise to meet you
May the wind be always at your back
The sun shine warm upon your face
The rains fall soft upon your fields
And until we meet again,
May God hold you in the hollow of his hand.*

Sincerely,

Carl E. Falco



CARL FALCO RETIRES AFTER 30 YEARS WITH THE STRUCTURAL PEST CONTROL DIVISION

May 31, 2006 marked the last day of Carl Falco's career with the Structural Pest Control Division. A N.C. State University graduate with a degree in Forestry; Carl began working with the Division as a Structural Pest Control Inspector in the Charlotte area and was later promoted to Supervisor. Carl eventually was named Assistant Director of the Division and upon Ray Howell's retirement on August 1, 1996, Carl was promoted to Director of the Structural Pest Control Division. Carl's expertise regarding all aspects of the Structural Pest Control Industry and his dedication to the Division will be missed by all. The following letter is from Carl and it is addressed to the Structural Pest Control Industry of North Carolina:

THE STRUCTURAL PEST CONTROL DIVISION'S HEADQUARTERS HAS MOVED!!!

The summer has been a busy one so far for the SPCD-we moved our Raleigh headquarters the last week of June! Our new physical address is located in the Ballentine Building at 2109 Blue Ridge Road, Raleigh, N.C. 27607 while our new mailing address is 1090 Mail Service Center, Raleigh, N.C. 27699-1090. Our 919-733-6100 (phone number) and 919-733-0633 (fax number) both remain the same. Our web site address of www.ncagr.com/str-pest remains the same and you just click on the Structural Pest Control Section to access our home page. Also, we have joined forces with the Pesticide Section to form the Structural Pest Control & Pesticide Division. Our new name is the Structural Pest Control Section. Mr. James W. Burnette, Jr. is the Director of the newly formed Structural Pest Control & Pesticides Division.

Calendar of Events

JULY

July 11, 2006 9:30 AM

Licensee/Certified Applicator Exam
Gov. James B. Hunt, Jr. Horse Complex
4601 Trinity Road
Raleigh, N.C.
(919) 733-6100

July 18, 2006 8:30 AM

Registered Technician School
New Hanover County Agricultural Extension Center
6206 Oleander Drive
Wilmington, N.C.
(919) 733-6100

July 25, 2006 10:00 AM

Certified Applicator Exam
Sen. Bob Martin Eastern Ag. Center
2900 NC Highway 125 South
Williamston, N.C.
(919) 733-6100

AUGUST

August 8, 2006 9:30 AM

Licensee/Certified Applicator Exam
Exposition Center NC State Fairgrounds
1025 Blue Ridge Road
Raleigh, N.C.
(919) 733-6100

August 9, 2006 8:30 AM

Registered Technician School
Gov. James B. Hunt, Jr. Horse Complex
4601 Trinity Road
Raleigh, N.C.
(919) 733-6100

August 22, 2006 10:00 AM

Certified Applicator Exam
Cabarrus County Extension Center
715 Cabarrus Ave. West
Concord, N.C.
(919) 733-6100

August 24, 2006 8:30 AM

Registered Technician School
Burke County Extension Center
130 Ammons Drive
Morganton, N.C.
(919) 733-6100

SEPTEMBER

September 6, 2006 9:30 AM

Licensee/Certified Applicator Exam
Gov. James B. Hunt, Jr. Horse Complex
4601 Trinity Road
Raleigh, N.C.
(919) 733-6100

September 13, 2006 8:30 AM

Registered Technician School
Guilford County Extension Center-Barn Kitchen Bldg.
3309 Burlington Road
Greensboro, N.C.
(919) 733-6100

September 26, 2006 8:30 AM

Registered Technician School
Cabarrus County Extension Center
715 Cabarrus Ave. West
Concord, N.C.
(919) 733-6100

September 27, 2006 1:00 PM

Certified Applicator Exam
Mountain Horticultural Research & Extension Ctr.
2016 Fanning Bridge Road
Fletcher, N.C.
(919) 733-6100

NEW LICENSE EXAM LOCATION

The monthly License/Certification exams that are held in Raleigh will no longer be held at the McKimmon Center beginning in February, 2006. The new location will be the Governor James B. Hunt, Jr. Horse Complex located at the N.C. State Fairgrounds. The physical address is 4601 Trinity Road, Raleigh N.C. This location has been secured for all months (beginning in February) in 2006 except for August, October and November. Please refer to the exam dates in this bulletin and visit our web site (click on License/Certification, then Examination schedule) for future dates and directions to the Hunt Horse Complex.

March 21, 2006 Structural Pest Control Committee Meeting

The Structural Pest Control Committee approved the following settlement agreements with structural pest control operators:

- ◆ R. Clay Metcalfe of Pest Patrol in Greensboro agreed to pay \$12,500 for performing pest control work without a current license. Metcalfe performed 547 household pest services, 18 termite treatments, one powder post beetle service and issued 133 Wood Destroying Insect Reports during a period of 10 months while his license was lapsed. The committee agreed to suspend \$10,000 of the penalty if Metcalfe pays the remaining amount within three months and does not commit a serious violation of the N.C. Pest Control Act.
- ◆ Paul E. Mauney of Mauney Termite in Matthews agreed to pay \$25,000 and attend and complete the N.C. Pest Control Association WDIR Accreditation class for failing to renew his pest control license while continuing to perform pest control work. Mauney performed 2,015 services during a period of 11 months while his license was lapsed. The committee agreed to suspend \$12,500 of the penalty if Mauney pays the remaining amount within 18 months.
- ◆ Donald E. Lee Sr., formerly of Bug Free Termite & Pest Control in Newton, agreed to pay \$2,700 for failing to renew his pest control license and liability insurance while continuing to perform pest control work. State law requires pest control operators to maintain insurance for their business. During a period of eight months while his license was lapsed, Lee performed six pest control services. The committee agreed to suspend \$1,700 of the penalty if Lee pays the remaining amount within a year and does not commit a serious violation of the N.C. Pest Control Act.
- ◆ Robert N. Poole of Intersect Termite & Pest Control in Burlington agreed to pay \$10,000 for failing to renew his pest control license while continuing to perform pest control work and allowing his liability insurance to lapse for 10 months. State law requires pest control operators to maintain insurance for their business. Poole performed 564 household pest control services and 25 termite services during a period of 25 months while his license was lapsed. The committee agreed to suspend \$5,000 of the penalty if Poole pays the remaining amount within a year and does not commit a serious violation of the N.C. Pest Control Act.
- ◆ Abdul W. Pasha of Pasha Extermination Service Inc. in Charlotte agreed to pay \$400 for failing to correct deviations involving the drilling and treating of slab areas of a house in Charlotte. An inspector with the N.C. Department of Agriculture and Consumer Services performed an inspection and sent Pasha a notice of warning to correct treatment within 30 days. The inspector returned for a re-inspection after 30 days and found that the corrections were not made.
- ◆ Aaron Sampson of Sampson Termite & Pest Control Company in Parkton denied wrongdoing but agreed to pay \$2,500 for failing to renew his pest control license while continuing to perform pest control work. The committee agreed to suspend \$2,000 of the penalty if Sampson pays the remaining amount within 30 days and does not commit a serious violation of the N.C. Pest Control Act.
- ◆ Gary Davies, formerly of Clegg's Termite and Pest Control Inc. in Fayetteville, agreed to pay \$2,000 for falsifying records of proposed treatment plans. Davies proposed termite treatments at three residences in Fayetteville where an NCDA&CS inspector found no evidence of subterranean termite infestations. At a fourth residence, Davies reported termites in a garage area but not in the home's crawl space where the NCDA&CS inspector later found active termites. The committee agreed to suspend \$1,000 of the penalty if Davies pays the remaining amount within 10 months and does not commit a serious violation of the N.C. Pest Control Act.

April 28, 2006 Structural Pest Control Committee Meeting

The Structural Pest Control Committee approved the following settlement agreements with structural pest control operators:

- ◆ James Moore of Dodson Brothers Exterminating Co. in Rocky Mount denies wrongdoing, but agreed to a \$6,000 fine and to provide a division-approved training plan for his workers for failing to properly supervise technicians working under his license. The technicians improperly treated six buildings on a property in Duck. Of three soil samples taken at the property, two showed that no chemical had been applied, even though the property owner was charged for the treatment. Moore will not have to pay \$3,000 of the fine as long as there are no serious violations of the state's structural pest control law for two years. Moore also agreed that the company will fax information about buildings it is treating so that the work can be inspected by N.C. Department of Agriculture and Consumer Services inspectors.
- ◆ Morris Coe of Dodson Brothers Exterminating Co. in Rocky Mount denies wrongdoing, but agreed to a \$2,000 fine for improperly or failing to treat the above property. Coe's penalty will be stayed if he does not have any serious violations in the next year.
- ◆ Daniel Bahiru, also of Dodson Brothers Exterminating Co. in Rocky Mount, denies wrongdoing, but also agreed to a \$2,000 fine for improperly or failing to treat the Duck property. Bahiru's penalty is also stayed if he does not have any serious violations in the next year.
- ◆ Robert L. Jones of Budget Pest Prevention Inc. in Monroe denied wrongdoing, but agreed to a stayed settlement of two-year license suspension in return for a penalty of \$4,230 if he does not have any violations in the next two years. Jones' penalty is for numerous violations of state structural pest control law, including improperly maintaining bait stations, failure to correct discrepancies, failure to allow NCDA&CS inspectors to copy files, and assault on a government employee, of which he was convicted in Union County Superior Court. The stayed license suspension will run concurrent with the 24-month probation Jones received in the Superior Court case. If Jones is found to have violated his probation or commits any serious violation of structural pest control rules, the Structural Pest Control Committee can impose all or part of the stayed license suspension. By state law, structural pest control operators must make all paperwork available to state inspectors. As part of the settlement, Jones also agreed to make any repairs that need to be done to the homes that were improperly treated and to provide five-year warranties to the homeowners.
- ◆ Mary Ellen Goforth of Arrow Exterminators Inc. of Greensboro agreed to extend the warranty on 170 structures for an additional two years based on an inspection that found that the structures did not receive an adequate pre-treatment. The additional two-year warranties are estimated to be worth equal to the amount of fine that Arrow could have paid to the state, but will benefit the customer instead. Arrow could have been fined \$1,000 per violation, or a total of \$170,000.



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North Carolina Department of Agriculture
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Structural Pest Control and Pesticides Division
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Raleigh, NC 27699-1090



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